



THE OHIO STATE UNIVERSITY

STEP Project: Internship



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Project Impact - Goals

My STEP Signature Project helped my development of academic goals as I learned more about supply chain concepts and principles. I learned the real life application of in-class learning. I left with significant experiences which I can relate to my future coursework, helping me develop as a business student.

One of my biggest goals going into my internship was to develop my leadership and communication skills. My signature project helped to develop my personal goals by gaining significant leadership experience through the various projects which I worked on. I was able to lead meetings and projects which developed my communication and interpersonal skills.

My project developed my life goals as I gained career development and networking experience, furthering one of my life goals of a successful career. I have no doubt that I will maintain the strong relationships which I built during my time at the University of Chicago.

Project Description

This summer I interned at The University of Chicago Medicine with the Supply Chain group. My internship specifically focused on project management, process improvement, and inventory management of everything related to the flow of information, product, and services through the hospital's supply chain. I had the opportunity to work with cross-functional teams, manage my own projects, and lead process changes within the supply chain.

Supply Chain Management

The synchronization of a firm's processes with those of its suppliers and customers to match the flow of materials, services, and information with customer demand



What did I Learn?

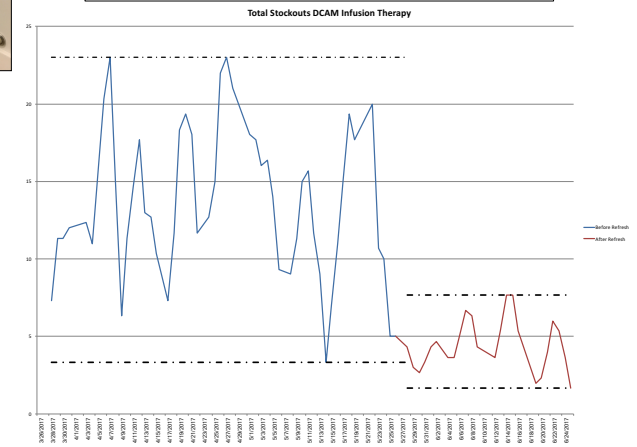
Through my STEP Project, I learned a lot about myself such as my best learning style, things in work that I am passionate about, and things that I value. I also learned technical skills; I learned a lot more about my major and concepts that are not taught in the classroom. Most importantly, I learned how impactful your work can be if effort is put into it – in my instance, the work that I did over the summer had a direct impact on the customer service provided to the patients at the University of Chicago (reference graph below).



University of Chicago Medicine – Hyde Park, Illinois

Favorite part of my Internship

My favorite part of my internship was developing strong relationships with my fellow interns, coworkers, and mentors. They helped me to develop more as an individual as well as a business professional. Not only did we work together, we also did things like intramural sports, happy hours, and charity events.



Graph showing medical supply stockouts before and after supply chain inventory management principles effectively applied